



## The President's Corner.....

### FROM THE PRESIDENT...

I would like to welcome all of you to the start of the new program year. In keeping with NCMA's vision to provide the professional growth and educational advancement of its members and other contracts managers, the Board of Directors has planned an aggressive program year. I want to encourage your participation in attending the workshops, luncheons, and other educational activities that will be available this year.

Please pass along any suggestions that you may have for improving the program and be sure to attend the first membership meeting of this program year on September 6, 2000, 11:30 a.m. at the Garden Plaza. I look forward to seeing you there.

*David Wallace*

### About the Speaker...

Ms. Joan Cronan joined UT as the athletics director 16 years ago from the College of Charleston in South Carolina, where she served as the athletic director for 10 years. Under Cronan, the College of Charleston was selected as the No. 1 women's athletics program in the country in 1980 by the American Women's Sports Foundation. She has been inducted into the College of Charleston Hall of Fame.

Closer to home, Cronan is active on the boards of First Tennessee Bank and the YMCA and serves as vice chair of the Leadership Knoxville board. She also works closely with the Fellowship of Christian Athletes and Athletes in Action. Additionally, she finds time to be a deacon at Cen Baptist Church and to stay involved with the Rotary Club of Knoxville. In 1998, Cronan's work earned her accord from the Knoxville Sports Hall of Fame, as she was named its Administrator of the Year. Ms. Cronan has earned numerous awards for leadership.

A graduate of LSU, she earned her B.S. in 1966 and her M.S. in 1968, both in physical education. An avid tennis player, Cronan was ranked as high as second in the South in doubles and is a former state and Southern doubles champion.

She and her husband, Tom, an associate professor of Health, Physical Education and Recreation at Carson-Newman College, make their home in Holston Hills. They have two daughters, Kristi and Stacey (Mrs. Kent Bristow), both 1994 graduates of UT.

### 2000/2001 Officers And Chairs

## NCMA MEMBERSHIP MEETING

**Where:** Garden Plaza Hotel

**When:** September 6, 2000

**Registration and Networking 11:30 to 11:45**

Meeting begins promptly at 11:45 a.m.

**Cost:** \$10 Members, \$12 Non-Members

**Topic:** University of Tennessee Athletics

**Speaker:** Ms. Joan Cronan  
University of Tennessee

**Menu:** Fresh Tossed Garden Salad with Choice of Dressings, Beef Kabobs with Onions and Bell Peppers on a Skewer, Green Beans Almandine, Steamed Red Potatoes, Assorted Dinner Rolls, Chef's Choice Dessert, Coffee, Decafe, Ice Tea, and Water.

**RSVP:** Call Vicki Dyer at 483-9332.

**NOTE:** Please make reservations by 5:00 p.m.  
Friday, 1, 2000

	<b>Position</b>	<b>Name</b>	<b>Telephone Number (Area Code 865)</b>	<b>Fax Number (Area Code 865)</b>
Officer	President	David Wallace	482-1066, x 316	481-3835
Officer	Vice President	Mark Williams	220-9000	220-9050
Officer	National Director	Elise Roske	531-1922	531-8226
Officer	Secretary	Katherine Bumgardner	482-7440	482-9436
Officer	Treasurer	Judy Franklin	483-9032, x 507	481-3541
Chair	Education	Karen Shears	241-6411	576-3375
Chair	Employment	Al Guidry	241-4161	241-3636
Chair	Graalman	Christine Bond	220-9000	220-9050
Chair	Membership	Yvette Cantrell	481-4603	481-4693
Chair	NES	TBD		
Chair	CPCM Exam	Mike Criss	241-2146	220-2114
Chair	Newsletter	Katherine Bumgardner	482-7440	482-9436
Chair	Historian/Librarian	TBD		
Co-Chair	Program	Steve Hodges	220-4837	220-4848
Co-Chair	Program	Toni Duvall	588-4290	588-0279
Chair	Publicity/Webmaster	Tim Elrod	482-6904	483-2997
Chair	Scholarship	McArthur Moore	576-3847	576-9644
Chair	Social	Vicki Dyer	483-9332	483-0241
Chair	WATTec '01	Mary Berry	220-4959	220-4848
Chair	Constitution & Bylaws	Joel Pearman	241-5305	241-3636

### **Timely Topics.....**

#### *What We Can Learn From Willie B., The Gorilla*

With all the changes taking place in the Oak Ridge contracting community, maybe we can all learn something from Willie B., The Gorilla.

In a speech to over 300 Ford Motor managers on the difficulties to be expected with some upcoming changes, management consultant Tom Peters told the story of the San Diego Zoo's metamorphosis from a classic command-and-control hierarchy to a fast, flexible, team-based organization.

The mention of the zoo hit a hot button with the executive responsible for the closing remarks of the session. He abandoned his script and began to talk about Willie B., a majestic silver back gorilla, who for 27 years had lived in isolation in a dismal bunker at the executive's hometown zoo in Atlanta.

The executive had helped to raise money for a new state-of -the-art gorilla habitat. When the new exhibit was completed, Willie B., for the first time in his captive life, would be able to feel the sun on his shoulders and the rain his head.

But it took Willie several days of venturing a few small steps at a time to fully explore his new domain. A photograph caught the moment when the gorilla gingerly tested the grass with a toe, and the treasured portrait hangs in the executive's office today. "It's there," he said "to remind me that no matter how attractive new surroundings might appear, it takes time and courage to leave the comfortable security of a place--even an ugly, cramped space---that you know well."

Publication "*Working Woman*"

#### **From The Newsletter.....**

Please forward suggestions and articles of interest to the newsletter for publication. Articles may be faxed to 482-9436, attention Katherine Bumgardner, or email to [kbumgard@scgincorp.com](mailto:kbumgard@scgincorp.com).